



This document is intended for VTC Student ONLY
本文件只適用於 VTC 學生

The procedure below describes how to set up the VTC VPN for Android device using the Palo Alto GlobalProtect Apps.

請根據以下步驟在 Android 裝置上安裝及設定 Palo Alto GlobalProtect 應用程式以連接 VTC VPN。

Note: Different versions of Android may have varying screen displays. The GlobalProtect app must be installed on Android devices running Android 6.0 or later. The details of the supported operating systems for GlobalProtect can be found in the following link on the Palo Alto website.

注意: 不同 Android 裝置的顯示畫面可能不同。GlobalProtect 應用程式對 Android 6.0 或以上的裝置相容，詳情請參閱以下網址。

https://docs.paloaltonetworks.com/compatibility-matrix/globalprotect/where-can-i-install-the-globalprotect-app#id7a3c3401-b233-43b0-8d78-dfceb88798f_id0ed2c61c-26ca-4c9c-92dd-152a4d2c3d5a

For technical support and enquiry, please send email to ito-helpdesk@vtc.edu.hk or contact your [local support staff](#).

如有任何技術問題或查詢，請電郵至 ito-helpdesk@vtc.edu.hk 或聯絡 [院校資訊科技服務支援](#)。

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Download and Install VPN Client (GlobalProtect) 下載及安裝 VPN 應用程式(GlobalProtect)

You can scan the QR code or search apps in Google Play to download the application

你可以掃描 QR code 或在 Google Play 搜尋應用程式以下載 VPN 應用程式

Scan QR code:

掃描 QR code:

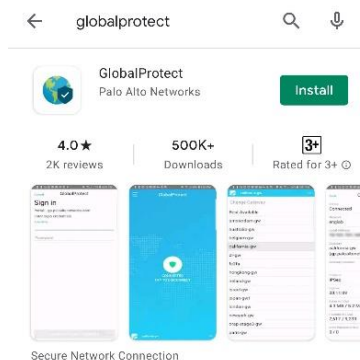
Step 1 步驟 1

- Open camera / QR code scanner to scan the QR code
開啟相機掃描 QR code



Step 2 步驟 2

- Tap **Install**
按安裝

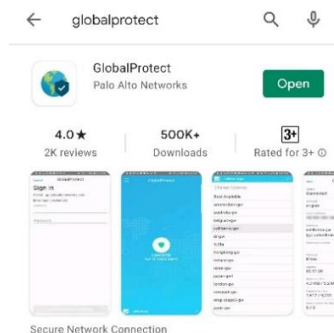




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Step 3 步驟 3

- After installation, tap **Open** to launch the application
安裝完成後，按**開啟**以啟動應用程式



Search apps in Google Play:

在 Google Play 搜尋應用程式:

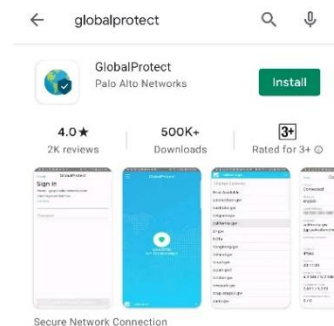
Step 1 步驟 1

- Go to Play Store
開啟 Play Store



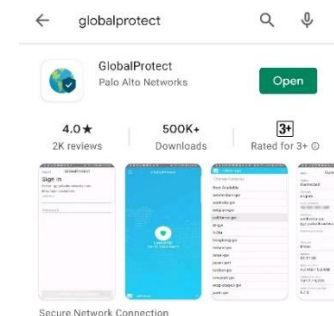
Step 2 步驟 2

- In the search box, type "**globalprotect**" and then tap **Install**
在搜尋方格中輸入"**globalprotect**"，然後按**安裝**



Step 3 步驟 3

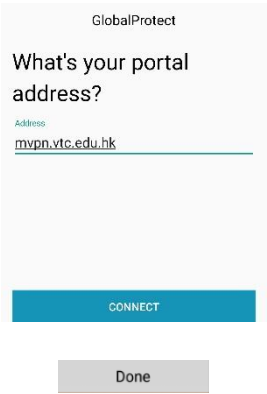
- After installation, tap **Open** to launch the application
安裝完成後，按**開啟**以啟動應用程式





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Configure the VTC VPN gateway 設定 VTC VPN 閘道

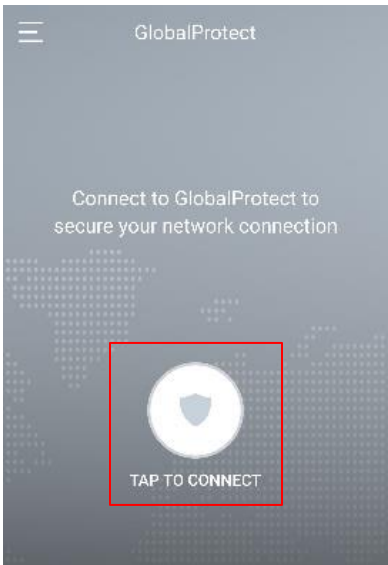
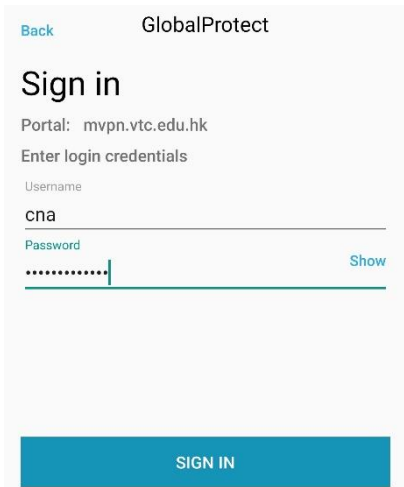
Step 1 步驟 1 - Open GlobalProtect 開啟 GlobalProtect	
Step 2 步驟 2 - Type “mvpn.vtc.edu.hk” in the Address field and then tap Connect to proceed 在位址的方格中，輸入“mvpn.vtc.edu.hk”然後按連線	
Step 3 步驟 3 - Please follow Step 3 - 5 of “Connect to VTC VPN” below 請根據“連接 VTC VPN”的步驟 3-5	



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Connect to VTC VPN

連接 VTC VPN

Step 1 步驟 1 - Tap GlobalProtect icon on your device to open the VPN client 開啟 GlobalProtect	
Step 2 步驟 2 - Tap the shield icon to connect VTC VPN 請按中間圖案以連接 VTC VPN	
Step 3 步驟 3 - Enter your CNA and Password in the Username and Password fields respectively and then tap Sign In 請在方格中輸入你的 CNA 及密碼然後按登入	

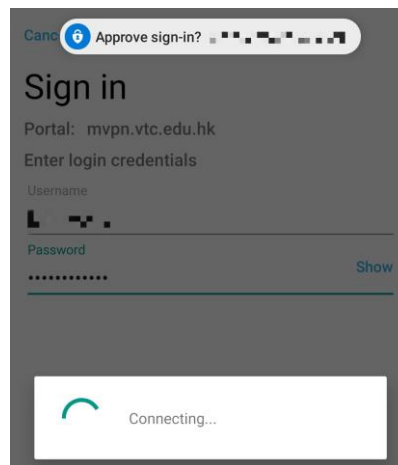


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(Base on your choice to perform Multi-Factor Authentication)
(根據你雙重認證的驗證方法)

Step 4.1 步驟 4.1 - **Notify me through app / Receive notifications for verification**
透過應用程式通知我 /
接收驗證碼的通知

1. Tap “**Approve**” on your device
在你的裝置上按“允許”



 **Approve sign-in?**

Vocational Training Council



DENY **APPROVE**



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Step 4.2 步驟 4.2 - Text code to my authentication

phone / Authentication phone

我的驗證電話文字代碼 /

驗證電話

1. You will receive a SMS containing the **6-digit SMS One-Time password** to your registered phone number
你的裝置將會收到六位數字的 **SMS 一次性密碼**
2. Type the One-Time password in the box and then tap **Continue**
在方格中輸入一次性密碼然後按繼續

423191
VTC: Use this code for VPN Application verification

Cancel

Sign in

Enter Your Microsoft verification code

COMPLETE FORM TO CONTINUE

Step 4.3 步驟 4.3 – Use verification code from app or token /

User verification code

使用應用程式或權杖提供的驗證碼 /
使用驗證碼

1. Open Authenticator app
開啟 Authenticator 應用程式
2. App token will be retrieved
按你的帳戶以獲取驗證碼
3. Enter the **6-digit One-Time Password** in the box and then tap **Continue**
在方格中輸入六位數字的驗證碼然後按繼續



Notifications enabled
You can use this device to approve notifications to verify your sign-ins

One-time password code
169 411

Cancel

Sign in

Enter Your Microsoft verification code

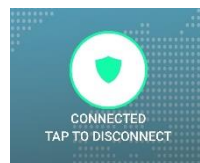
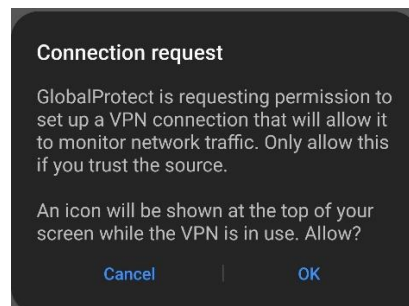
COMPLETE FORM TO CONTINUE



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Step 5 步驟 5

- Tap **OK** in **Connection Request** prompt
在彈出的視窗中按 **OK**
- **Connected to VTC network**
成功連接至 VTC 網絡



Disconnect to VTC VPN

中斷 VTC VPN

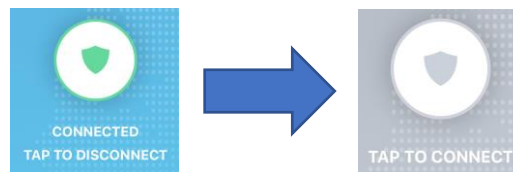
Step 1 步驟 1

- Tap **GlobalProtect icon** on your device to open the VPN client
開啟 **GlobalProtect**



Step 2 步驟 2

- Tap the left **shield button** to disconnect VTC VPN
請按中間圖案以中斷 VTC VPN 的連線



Last updated by ITO

2025-07-15