



This document is intended for VTC Student ONLY
本文件只適用於 VTC 學生

The procedure below describes how to set up the VTC VPN for Mac OS using the Palo Alto GlobalProtect client.

請根據以下步驟在 Mac 系統上安裝及設定 Palo Alto GlobalProtect 應用程式以連接 VTC VPN。

Note: Different versions of Mac OS may have varying screen displays. The details of the supported operating systems for GlobalProtect can be found in the following link on the Palo Alto website.

注意: 不同 Mac 系統顯示的畫面可能不同。詳情請到以下網址以查閱 GlobalProtect 支援的系統。

https://docs.paloaltonetworks.com/compatibility-matrix/globalprotect/where-can-i-install-the-globalprotect-app#id7a3c3401-b233-43b0-8d78-dfceab88798f_idaf171304-38a5-49af-a946-a8151b933664

For technical support and enquiry, please send email to ito-helpdesk@vtc.edu.hk or contact your [local support staff](#).

如有任何技術問題或查詢，請電郵至 ito-helpdesk@vtc.edu.hk 或聯絡 [院校資訊科技服務支援](#)。

Table of Contents

目錄

Download VPN Client (GlobalProtect) 下載 VPN 應用程式(GlobalProtect)	2
Installation 安裝	5
Connect to VTC VPN 連接 VTC VPN	7
Disconnect to VTC VPN 中斷 VTC VPN	10



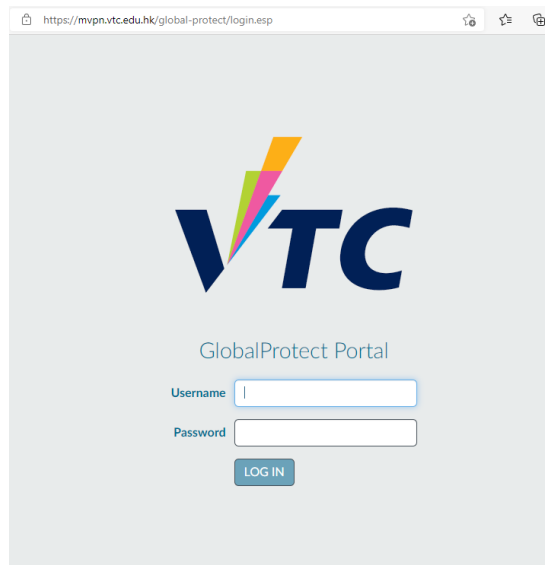
This document is intended for VTC Student ONLY
本文件只適用於 VTC 學生

Download VPN Client (GlobalProtect)

下載 VPN 應用程式(GlobalProtect)

Step 1 步驟 1

- Go to URL <https://mvpn.vtc.edu.hk/>
開啟瀏覽器到 <https://mvpn.vtc.edu.hk/>
- Enter your **CNA** and **Password** in the Username and Password fields respectively
在方格中輸入你的 **CNA** 及密碼
- Click **LOG IN** to proceed with **2FA Authentication**
按登入以進行雙重驗證



(Base on your choice to perform Multi-Factor Authentication)
(根據你雙重認證的驗證方法)

Step 2.1 步驟 2.1 - Notify me through app / Receive notifications for verification
透過應用程式通知我 / 接收驗證碼的通知

1. Open Authenticator app
開啟 Authenticator 應用程式
2. Tap "**Approve**" on your device
在你的裝置上按"允許"



 **Approve sign-in?**

Vocational Training Council



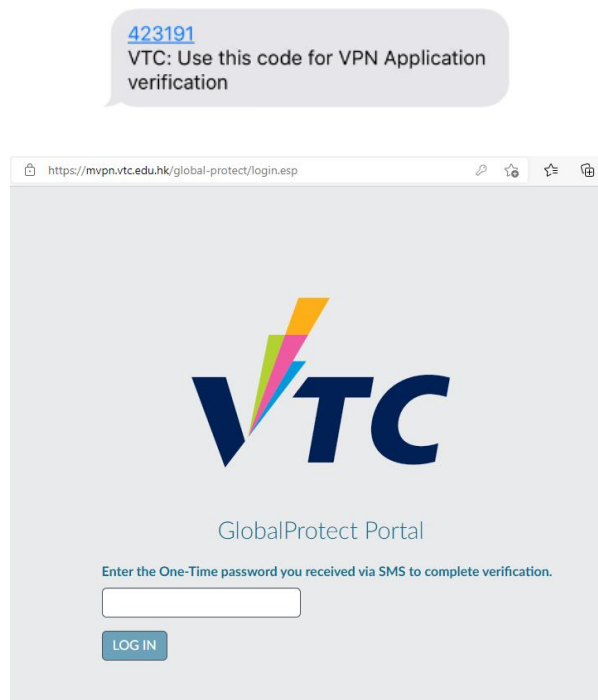
DENY **APPROVE**



This document is intended for VTC Student ONLY
本文件只適用於 VTC 學生

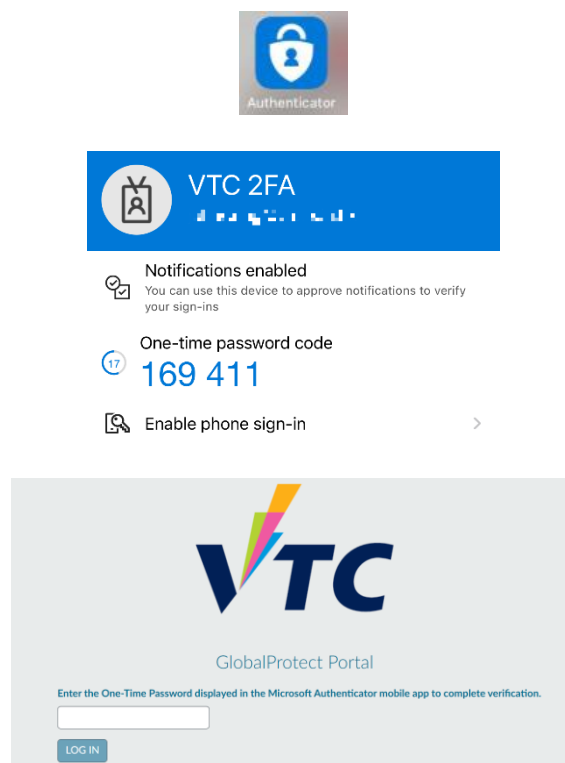
Step 2.2 步驟 2.2 - Text code to my authentication phone / Authentication phone
我的驗證電話文字代碼 / 驗證電話

1. You will receive a SMS containing the **6-digit SMS One-Time password** to your registered phone number
你的裝置將會收到六位數字的 **SMS 一次性密碼**
2. Type the **SMS One-Time password** in the box and then click **LOG IN**
在方格中輸入一次性密碼然後按登入



Step 2.3 步驟 2.3 – Use verification code from app or token /
User verification code
使用應用程式或權杖提供的驗證碼 / 使用驗證碼

1. Open Authenticator app
開啟 Authenticator 應用程式
2. App token will be retrieved
按你的帳戶以獲取驗證碼
3. Enter the **6-digit One-Time Password** in the box and then click **LOG IN**
在方格中輸入六位數字的驗證碼然後按登入





This document is intended for VTC Student ONLY
本文件只適用於 VTC 學生

Step 3 步驟 3

- Click “Download Mac 32/64 bit GlobalProtect agent”
點擊“Download Mac 32/64 bit GlobalProtect agent”



GlobalProtect Portal

[Download Windows 32 bit GlobalProtect agent](#)

[Download Windows 64 bit GlobalProtect agent](#)

[Download Mac 32/64 bit GlobalProtect agent](#)

Windows 32 bit OS needs to download and install Windows 32 bit GlobalProtect agent.

Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent.

Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent.



This document is intended for VTC Student ONLY
本文件只適用於 VTC 學生

Installation 安裝

Step 1 步驟 1

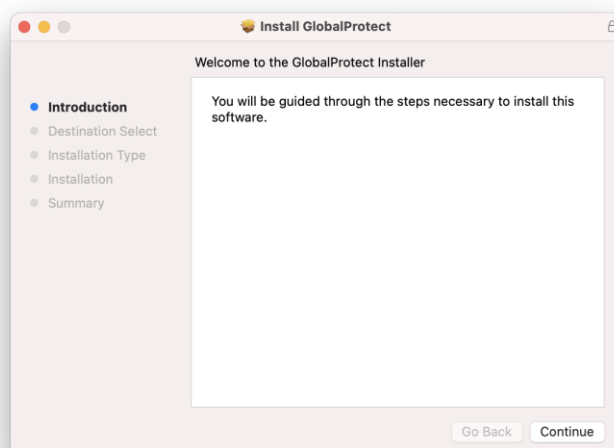
- Double click and run the application
開啟安裝檔案



GlobalProtect.pkg
35.9 MB

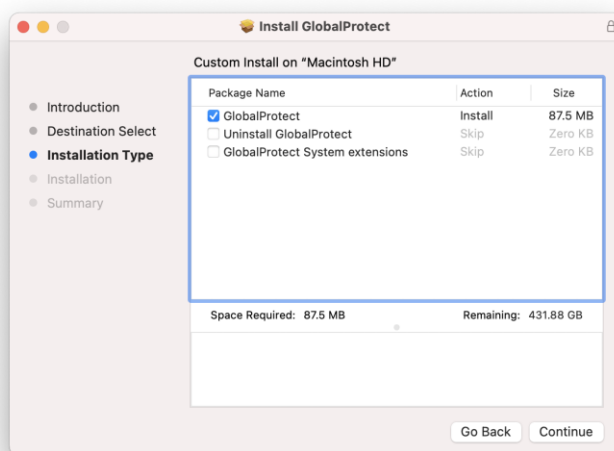
Step 2 步驟 2

- Click **Continue**
按下一步



Step 3 步驟 3

- Choose **GlobalProtect** and then click **Continue**
選擇 **GlobalProtect** 然後按下一步

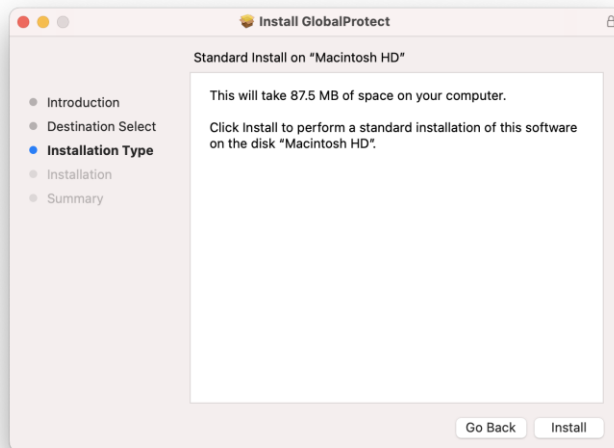




This document is intended for VTC Student ONLY
本文件只適用於 VTC 學生

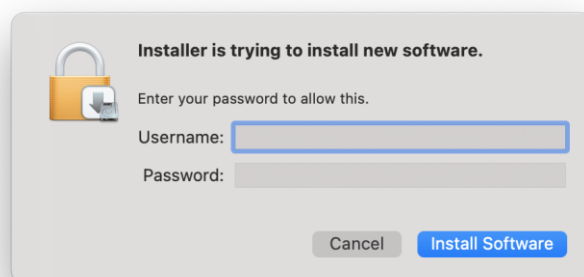
Step 4 步驟 4

- Click **Install** to start the Installation
點擊**安裝**



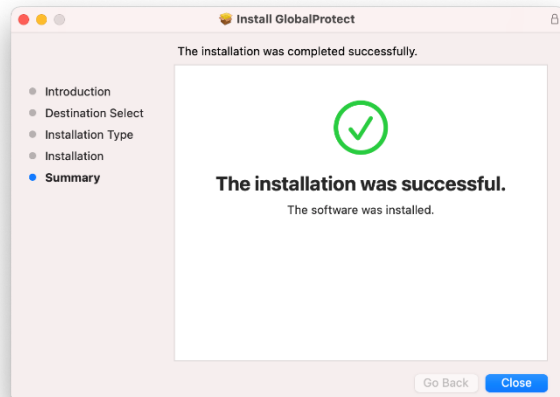
Step 5 步驟 5

- Enter your **Mac Username** and **Password** to allow the installation
輸入 **Mac** 的使用者帳戶名稱及密碼以允許安裝



Step 6 步驟 6

- Click **Close**
點擊**關閉**





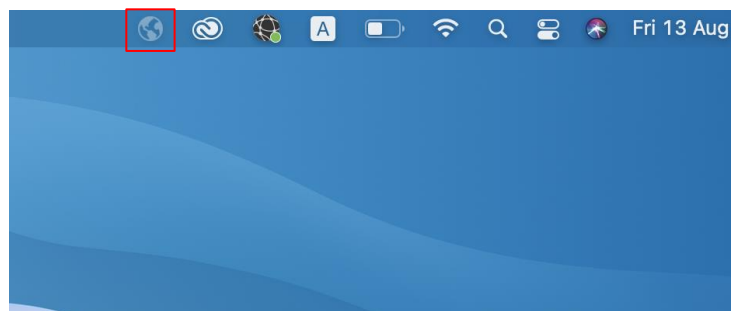
This document is intended for VTC Student ONLY
本文件只適用於 VTC 學生

Connect to VTC VPN

連接 VTC VPN

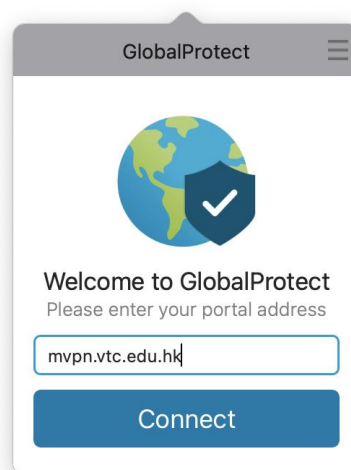
Step 1 步驟 1

- Locate **GlobalProtect** program from the tool bar at right top
在工作列的右上角開啟 **GlobalProtect**



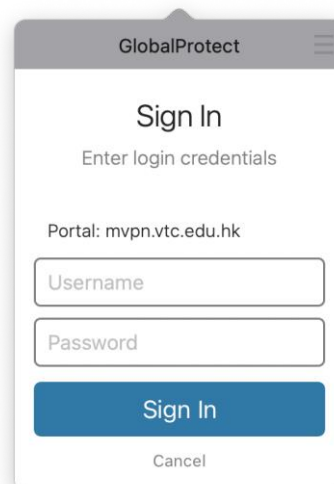
Step 2 步驟 2

- Enter "**mvpn.vtc.edu.hk**" in the box and then click **Connect** button
在 **VPN** 位址的方格中，輸入 "**mvpn.vtc.edu.hk**" 然後按 **連線**



Step 3 步驟 3

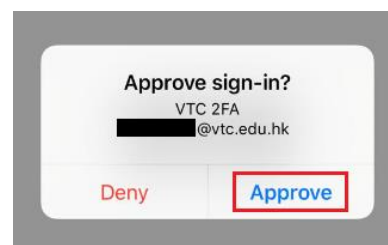
- Enter your **CNA** and **Password** in the Username and Password fields respectively and then click **Sign In** button
請在方格中輸入你的 **CNA** 及密碼然後按登入



(Base on your choice to perform Multi-Factor Authentication) (根據你雙重認證的驗證方法)

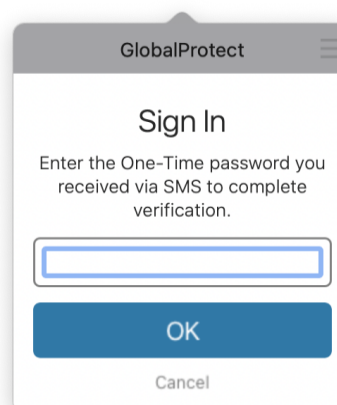
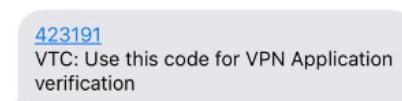
Step 4.1 步驟 4.1 - Notify me through app / Receive notifications for verification 透過應用程式通知我 / 接收驗證碼的通知

1. Open Authenticator app
開啟 Authenticator 應用程式
2. Tap "**Approve**" on your device
在你的裝置上按"允許"



Step 4.2 步驟 4.2 - Text code to my authentication phone / Authentication phone 我的驗證電話文字代碼 / 驗證電話

1. You will receive a SMS containing the **6-digit SMS One-Time password** to your registered phone number
你的裝置將會收到六位數字的 **SMS 一次性密碼**
2. Type the One-Time password in the box and then tap **OK**
在方格中輸入一次性密碼然後按 **OK**





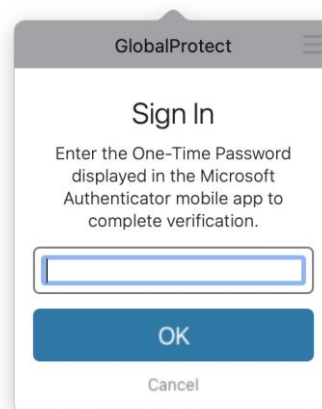
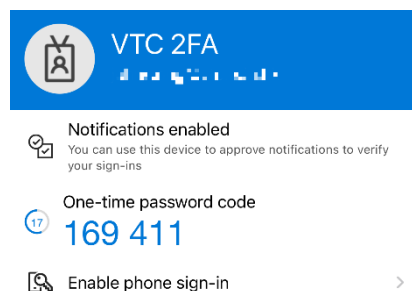
This document is intended for VTC Student ONLY
本文件只適用於 VTC 學生

Step 4.3 步驟 4.3 – Use verification code from app or token /

User verification code

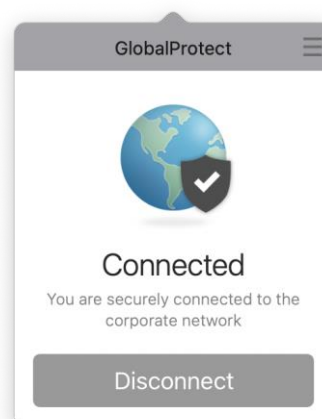
使用應用程式或權杖提供的驗證碼 /
使用驗證碼

1. Open Authenticator app
開啟 Authenticator 應用程式
2. App token will be retrieved
按你的帳戶以獲取驗證碼
3. Enter the **6-digit One-Time Password** in the box and then tap **OK**
在方格中輸入六位數字的驗證碼然後按 **OK**



Step 5 步驟 5

- Connected to VTC network
成功連接至 VTC 網絡

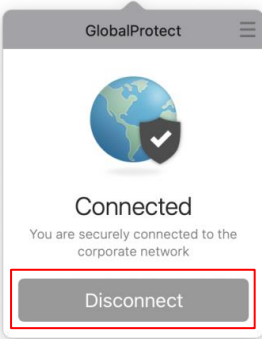




This document is intended for VTC Student ONLY
本文件只適用於 VTC 學生

Disconnect to VTC VPN

中斷 VTC VPN

Step 1 步驟 1 - Click GlobalProtect program from the tool bar at right top 在工作列的右上角開啟 GlobalProtect	
Step 2 步驟 2 - Press “Disconnect” to terminate the VTC VPN connection 按“中斷”以中斷 VTC VPN 的連線	

Last updated by ITO

2025-07-15