



This document is intended for VTC Student ONLY
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The procedure below describes how to set up the VTC VPN for Windows 10 and 11 using the Palo Alto GlobalProtect client.

請根據以下步驟在 Windows 10 或 11 系統上安裝及設定 Palo Alto GlobalProtect 應用程式以連接 VTC VPN。

Note: Different versions of Windows OS may have varying screen displays. The details of the supported operating systems for GlobalProtect can be found in the following link on the Palo Alto website.

注意: 不同 Windows 系統顯示的畫面可能不同。詳情請到以下網址以查閱 GlobalProtect 支援的系統。

https://docs.paloaltonetworks.com/compatibility-matrix/globalprotect/where-can-i-install-the-globalprotect-app#id7a3c3401-b233-43b0-8d78-dfceb88798f_id0204a5d9-4857-4979-8fa0-14809d8e697b

For technical support and enquiry, please send email to ito-helpdesk@vtc.edu.hk or contact your [local support staff](#).

如有任何技術問題或查詢，請電郵至 ito-helpdesk@vtc.edu.hk 或聯絡 [院校資訊科技服務支援](#)。

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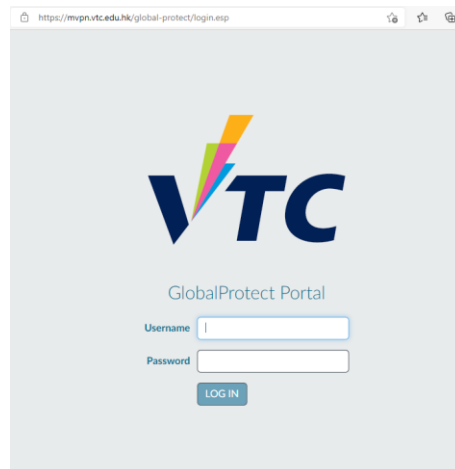
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Download VPN Client (GlobalProtect)

下載 VPN 應用程式(GlobalProtect)

Step 1 步驟 1

- Go to URL <https://mvpn.vtc.edu.hk/>
開啟瀏覽器到 <https://mvpn.vtc.edu.hk/>
- Enter your **CNA** and **Password** in the Username and Password fields respectively
在方格中輸入你的 **CNA** 及密碼
- Click **LOG IN** to proceed with **2FA Authentication**.
按登入以進行雙重驗證



(Base on your choice to perform Multi-Factor Authentication)
(根據你雙重認證的驗證方法)

Step 2.1 步驟 2.1 – **Notify me through app / Receive notifications for verification**
透過應用程式通知我 /
接收驗證碼的通知

1. Tap “**Approve**” on your mobile device
在你的裝置上按“允許”



 **Approve sign-in?**

Vocational Training Council



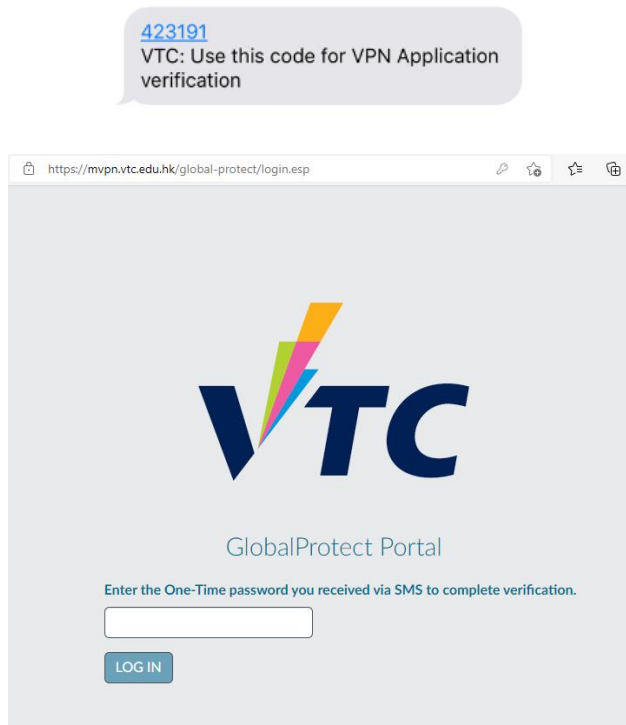
DENY **APPROVE**



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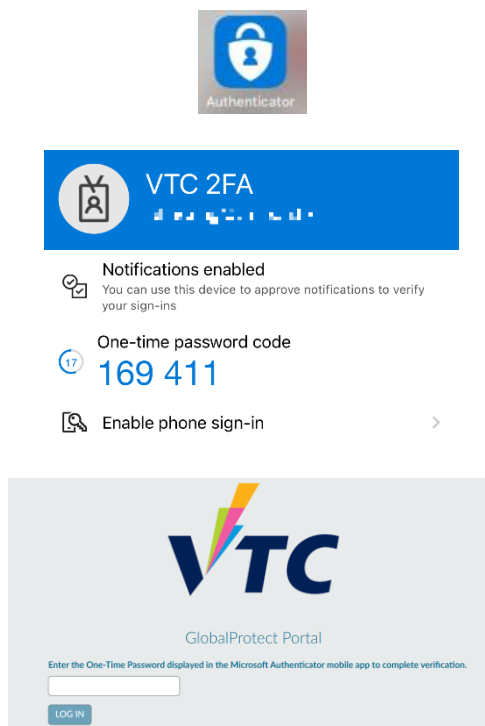
Step 2.2 步驟 2.2 – Text code to my authentication phone / Authentication phone
我的驗證電話文字代碼 / 驗證電話

1. You will receive a SMS containing the **6-digit SMS One-Time password** to your registered phone number
你的裝置將會收到六位數字的 **SMS 一次性密碼**
2. Type the One-Time password in the box and then tap **LOG IN**
在方格中輸入一次性密碼然後按登入



Step 2.3 步驟 2.3 – Use verification code from app or token /
User verification code
使用應用程式或權杖提供的驗證碼 / 使用驗證碼

1. Open Authenticator app
開啟 Authenticator 應用程式
2. App token will be retrieved
按你的帳戶以獲取驗證碼
3. Enter the **6-digit One-Time Password** in the box and then tap **LOG IN**
在方格中輸入六位數字的**驗證碼**然後按登入





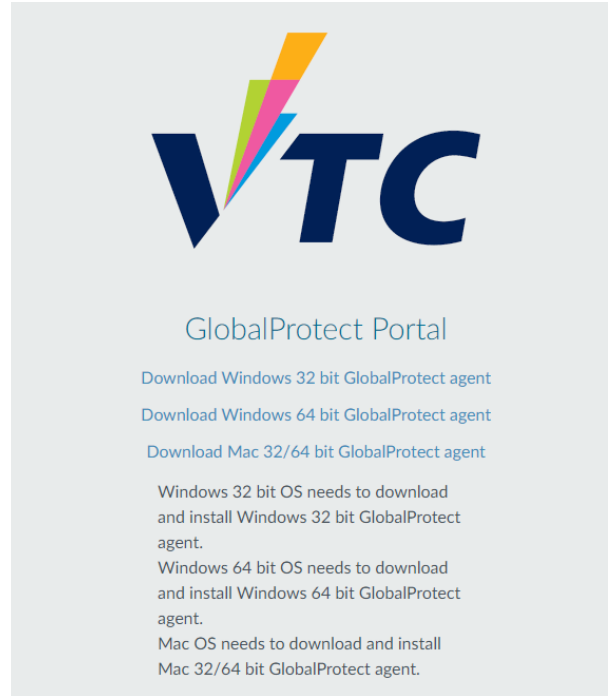
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Step 3 步驟 3

- For Windows 32 bit devices, click “Download Windows 32 bit GlobalProtect agent”
如你使用的裝置是 32 位元，請點擊
“Download Windows 32 bit GlobalProtect agent”
- For Windows 64 bit devices, click “Download Windows 64 bit GlobalProtect agent”
如你使用的裝置是 64 位元，請點擊
“Download Windows 64 bit GlobalProtect agent”

(“Download Windows 64 bit GlobalProtect agent” was chosen for demo purpose in this document.)

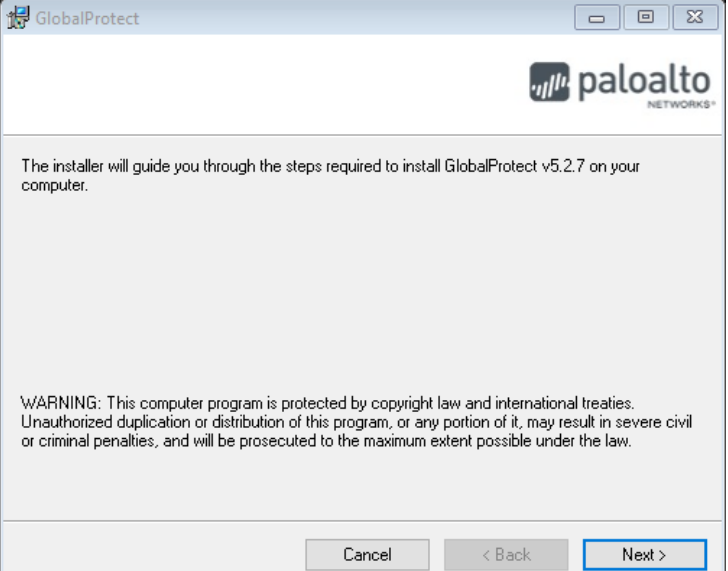
(選擇“Download Windows 64 bit GlobalProtect agent”作示範用途)





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Installation 安裝

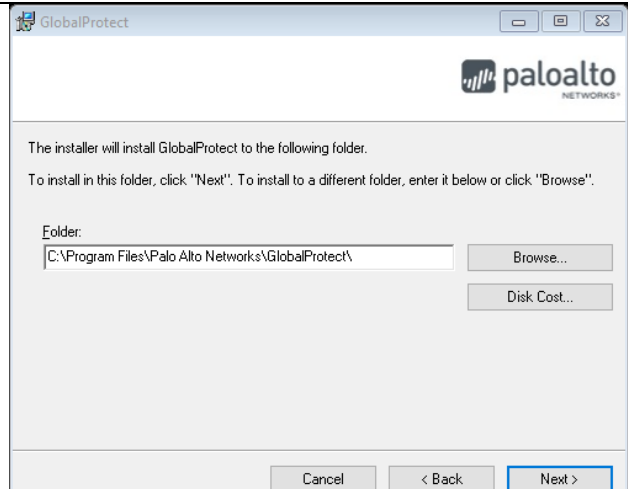
Step 1 步驟 1 - Double click and run the application 開啟安裝檔案 - Windows 32 bit GlobalProtect agent: Windows 32 位元 GlobalProtect 程式: GlobalProtect32.msi - Windows 64 bit GlobalProtect agent: Windows 64 位元 GlobalProtect 程式: GlobalProtect64.msi	
Step 2 步驟 2 - Click Next 按下一步	



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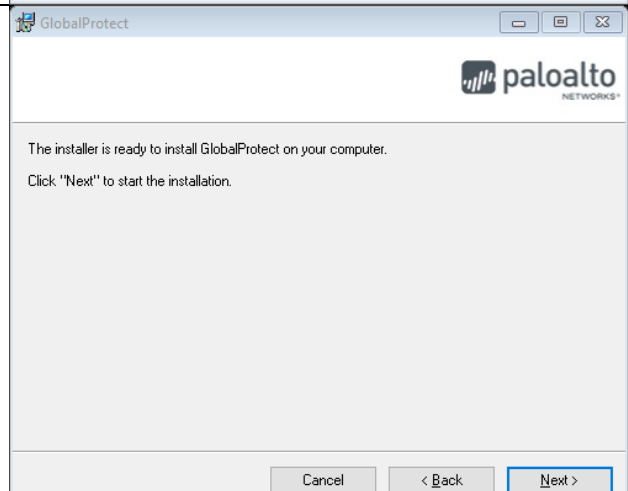
Step 3 步驟 3

- Click **Next** to confirm the installation directory
選擇安裝路徑然後按下一步



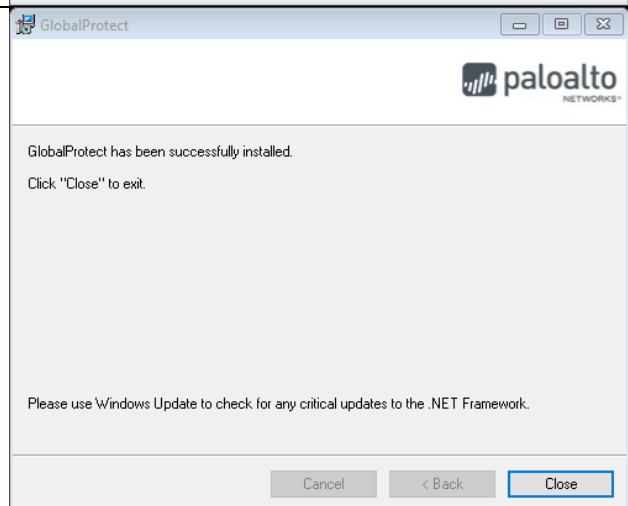
Step 4 步驟 4

- Click **Next**
按下一步
- In **User Account Control** window, click **Yes** to allow the installation of VPN client
在使用者帳戶控制介面，點擊是，以允許安裝 VPN 應用程式



Step 5 步驟 5

- Click **Close** to complete the setup
點擊關閉以完成安裝

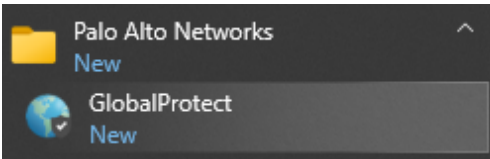
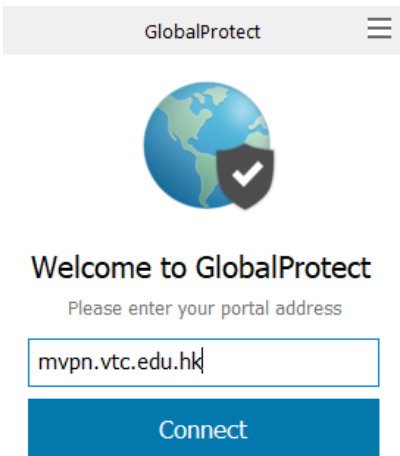
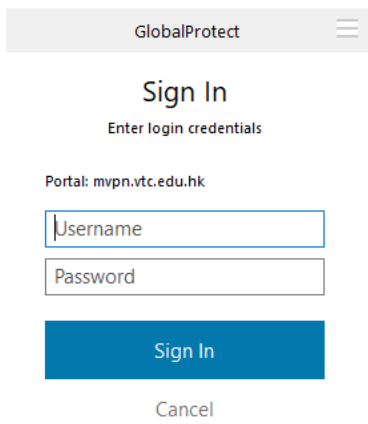




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Connect to VTC VPN

連接 VTC VPN

Step 1 步驟 1 - Locate GlobalProtect program from your Start Menu. You can also use Search  to find it 從開始的選單中選擇 GlobalProtect，你亦可在 搜尋  中尋找應用程式	
Step 2 步驟 2 - Enter "mvpn.vtc.edu.hk" in VPN box and click Connect button 在 VPN 位址的方格中，輸入 "mvpn.vtc.edu.hk" 然後按 連線	
Step 3 步驟 3 1. Enter your CNA and Password in the Username and Password fields respectively and click Sign In button 請在方格中輸入你的 CNA 及密碼然後按 登入	



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(Base on your choice to perform Multi-Factor Authentication)
(根據你雙重認證的驗證方法)

Step 4.1 步驟 4.1 – **Notify me through app / Receive notifications for verification**
透過應用程式通知我 /
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1. Tap “**Approve**” on your mobile device
在你的裝置上按“允許”



 **Approve sign-in?**

Vocational Training Council



DENY **APPROVE**

Step 4.2 步驟 4.2 – **Text code to my authentication phone / Authentication phone**
我的驗證電話文字代碼 /
驗證電話

1. You will receive a SMS containing the **6-digit SMS One-Time password** to your registered phone number
你的裝置將會收到六位數字的 **SMS 一次性密碼**
2. Type the One-Time password in the box and then tap **Sign In**
在方格中輸入一次性密碼然後按**登入**

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VTC: Use this code for VPN Application verification

GlobalProtect



Sign In

Enter the One-Time password you received via SMS to complete verification.

Sign In

Cancel



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Step 4.3 步驟 4.3 – Use verification code from app or token /

User verification code

使用應用程式或權杖提供的驗證碼 /
使用驗證碼

1. Open Authenticator app
開啟 Authenticator 應用程式
2. App token will be retrieved
按你的帳戶以獲取驗證碼
3. Enter the **6-digit One-Time Password** in the box and then tap **Continue**
在方格中輸入六位數字的驗證碼然後按繼續



Notifications enabled
You can use this device to approve notifications to verify your sign-ins

One-time password code
169 411

Enable phone sign-in >

GlobalProtect

Sign In

Enter the One-Time Password displayed in the Microsoft Authenticator mobile app to complete verification.

Sign In

Cancel

Step 5 步驟 5

- Connected to VTC network
成功連接至 VTC 網絡

GlobalProtect



Connected

You are securely connected to the corporate network

Disconnect



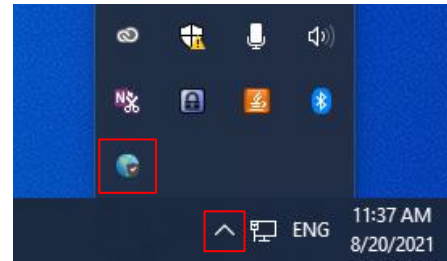
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Disconnect to VTC VPN

中斷 VTC VPN

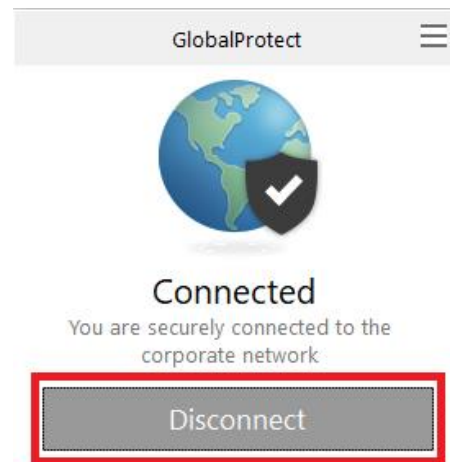
Step 1 步驟 1

- Left click the “GlobalProtect” taskbar system icon
在工作列的圖示中，滑鼠左點擊
“GlobalProtect”



Step 2 步驟 2

- Press “**Disconnect**” to terminate the VTC VPN connection
按“中斷”以中斷 VTC VPN 的連線



Last updated by ITO

2025-07-15