



This document is intended for VTC Student ONLY
本文件只適用於 VTC 學生

The procedure below describes how to set up the VTC VPN for iOS device using the Palo Alto GlobalProtect Apps.

請根據以下步驟在 iOS 裝置上安裝及設定 Palo Alto GlobalProtect 應用程式以連接 VTC VPN。

Note: Different versions of iOS may have varying screen displays. The GlobalProtect app must be installed on iOS devices running iOS 10 or later. The details of the supported operating systems for GlobalProtect can be found in the following link on the Palo Alto website.

注意: 不同 iOS 裝置的顯示畫面可能不同。GlobalProtect 應用程式對 iOS 10 或以上的裝置相容，詳情請參閱以下網址。

https://docs.paloaltonetworks.com/compatibility-matrix/globalprotect/where-can-i-install-the-globalprotect-app#id7a3c3401-b233-43b0-8d78-dfceab88798f_ided455b67-d953-44bc-9934-592ec1d3b7a2

For technical support and enquiry, please send email to ito-helpdesk@vtc.edu.hk or contact your [local support staff](#).

如有任何技術問題或查詢，請電郵至 ito-helpdesk@vtc.edu.hk 或聯絡 [院校資訊科技服務支援](#)。

Table of Contents

目錄

Download and Install VPN Client (GlobalProtect) 下載及安裝 VPN 應用程式(GlobalProtect)	2
Configure the VTC VPN gateway 設定 VTC VPN 閘道	4
Connect to VTC VPN 連接 VTC VPN	6
Disconnect to VTC VPN 中斷 VTC VPN	9



This document is intended for VTC Student ONLY
本文件只適用於 VTC 學生

Download and Install VPN Client (GlobalProtect)

下載及安裝 VPN 應用程式(GlobalProtect)

You can scan the QR code or search apps in Google Play to download the application

你可以掃描 QR code 或在 Google Play 搜尋應用程式以下載 VPN 應用程式

Scan QR code:

掃描 QR code:

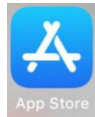
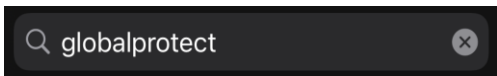
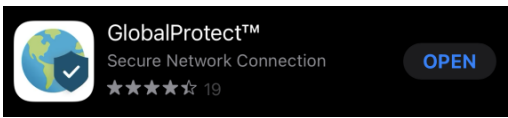
Step 1 步驟 1 - Open camera / QR code scanner to scan the QR code 開啟相機掃描 QR code	
Step 2 步驟 2 - Tap Get next to GlobalProtect to download the application 按取得以下載應用程式	
Step 3 步驟 3 - After installation, tap Open to launch the application 安裝完成後，按開啟以啟動應用程式	



This document is intended for VTC Student ONLY
本文件只適用於 VTC 學生

Search apps in Google Play:

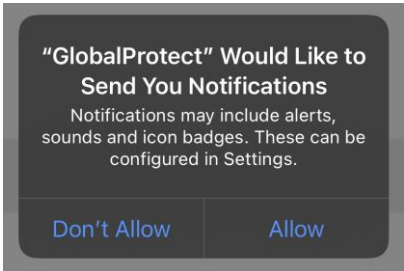
在 Google Play 搜尋應用程式:

Step 1 步驟 1 - Go to App Store 開啟 App Store	
Step 2 步驟 2 - Type “globalprotect” under the search box 在搜尋方格中輸入“globalprotect”	
Step 3 步驟 3 - Tap Get next to GlobalProtect to download the application 按取得以下載應用程式	
Step 4 步驟 4 - After installation, tap Open to launch the application 安裝完成後，按開啟以啟動應用程式	



This document is intended for VTC Student ONLY
本文件只適用於 VTC 學生

Configure the VTC VPN gateway 設定 VTC VPN 閘道

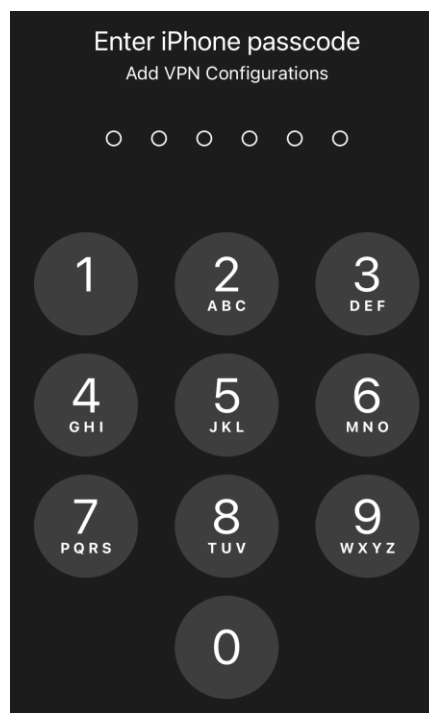
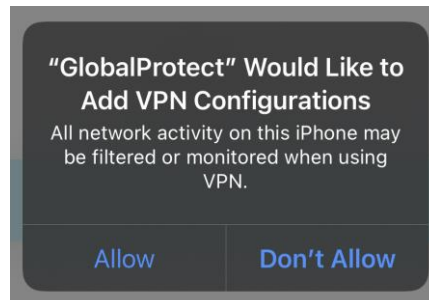
Step 1 步驟 1 - Open GlobalProtect 開啟 GlobalProtect	
Step 2 步驟 2 - Tap Allow to receive notification from GlobalProtect 按允許以接受 GlobalProtect 的通知	
Step 3 步驟 3 - Type "mvpn.vtc.edu.hk" in the Address field and then tap Connect to proceed 在位址的方格中，輸入"mvpn.vtc.edu.hk"然後按連線	What's your portal address? Address mvpn.vtc.edu.hk 



This document is intended for VTC Student ONLY
本文件只適用於 VTC 學生

Step 4 步驟 4

- Tap **Allow** to add VPN configurations and then **type your device password**
按允許以新增 VPN 設定並輸入你的裝置密碼



Step 5 步驟 5

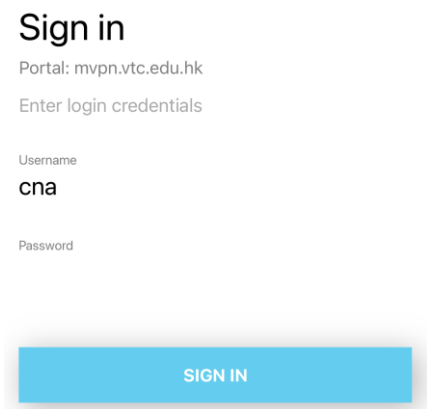
- Please follow **Step 3 - 5** of “**Connect to VTC VPN**” below
請根據“連接 VTC VPN”的步驟 3-5



This document is intended for VTC Student ONLY
本文件只適用於 VTC 學生

Connect to VTC VPN

連接 VTC VPN

Step 1 步驟 1 - Tap GlobalProtect icon on your device to open the VPN client 開啟 GlobalProtect	
Step 2 步驟 2 - Tap the shield icon to connect VTC VPN 請按中間圖案以連接 VTC VPN	
Step 3 步驟 3 - Enter your CNA and Password in the Username and Password fields respectively and then tap Sign In 請在方格中輸入你的 CNA 及密碼然後按登入	

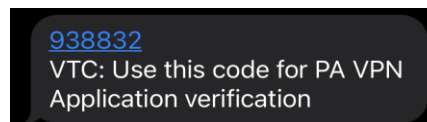


This document is intended for VTC Student ONLY
本文件只適用於 VTC 學生

(Base on your choice to perform Multi-Factor Authentication)
(根據你雙重認證的驗證方法)

Step 4.1 步驟 4.1 - Text code to my authentication phone / Authentication phone
我的驗證電話文字代碼 / 驗證電話

1. You will receive a SMS containing the **6-digit SMS One-Time password** to your registered phone number
你的裝置將會收到六位數字的 SMS 一次性密碼
2. Type the One-Time password in **Secure ID** field and then tap **Sign In**
在方格中輸入一次性密碼然後按登入



Sign In

Enter the One-Time password you received via SMS to complete verification.

Secure ID

SIGN IN

Step 4.2 步驟 4.2 - Use verification code from app or token /
User verification code
使用應用程式或權杖提供的驗證碼 / 使用驗證碼

1. Open Authenticator app
開啟 Authenticator 應用程式
2. App token will be retrieved
按帳戶以獲取驗證碼
3. Enter the **6-digit One-time Password** in the **Secure ID** field and then tap **Sign In**
在方格中輸入六位數字的驗證碼然後按繼續



Notifications enabled

You can use this device to approve notifications to verify your sign-ins



One-time password code

169 411



Enable phone sign-in



Sign In

Enter the One-Time Password displayed in the Microsoft Authenticator mobile app to complete verification.

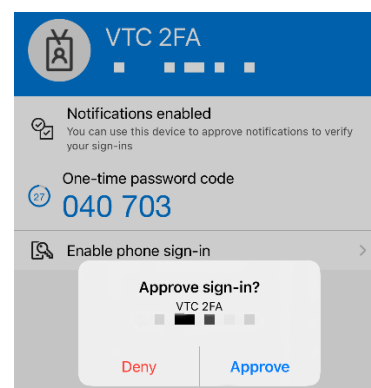
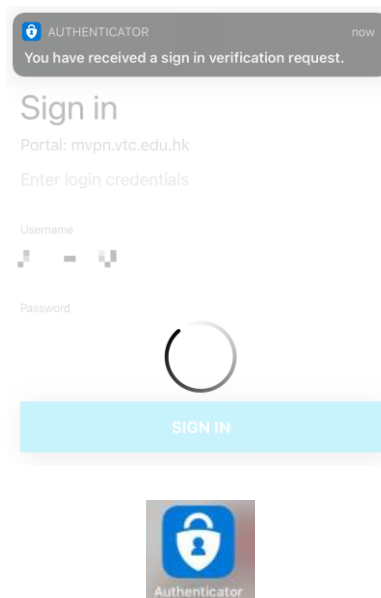
Secure ID

Show

SIGN IN

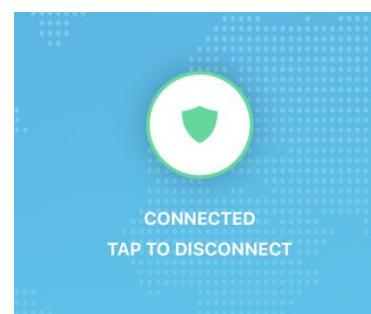
Step 4.3 步驟 4.3 - Notify me through app / Receive notifications for verification
透過應用程式通知我 / 接收驗證碼的通知

1. Open Authenticator app
開啟 Authenticator 應用程式
2. Tap **“Approve”** on your device
在你的裝置上按“允許”



Step 5 步驟 5

- Connected to VTC network
連接至 VTC 網絡

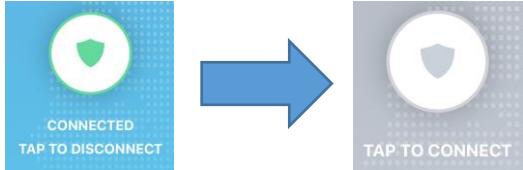




This document is intended for VTC Student ONLY
本文件只適用於 VTC 學生

Disconnect to VTC VPN

中斷 VTC VPN

Step 1 步驟 1 - Tap GlobalProtect icon on your device to open the VPN client 開啟 GlobalProtect	
Step 2 步驟 2 - Tap the left shield icon to disconnect VTC VPN 請按中間圖案以中斷 VTC VPN 的連線	

Last updated by ITO

2025-07-15